



Toppesfield Parish Council



Accessibility Statement for Toppesfield Parish Council

This accessibility statement applies to the website: www.toppesfield-pc.gov.uk

Toppesfield Parish Council is committed to ensuring digital accessibility for all users, including people with disabilities. We are continually improving the user experience for everyone and applying relevant accessibility standards to achieve this.

How Accessible This Website Is

We aim to make this website accessible and easy to use for as many people as possible. You should be able to:

- Change colours, contrast levels and text size using your browser settings.
- Zoom in up to 300% without losing functionality or content.
- Navigate most of the website using only a keyboard.
- Use speech recognition software to navigate the website.
- Access content using screen readers and other assistive technologies.
- View the website on a range of devices and screen sizes.

We also aim to write content in clear, straightforward language wherever possible.

Navigation and accessing information - We believe most tools should work with this site, but this may be dependent on the version you are using.

Compliance Status

This website is designed to comply with the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA and the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

We believe this website is **partially compliant with WCAG 2.2 AA**, due to the non-compliance issues and exemptions listed below.

Non-Accessible Content

The content listed below is non-accessible for the following reasons.

Despite our best efforts to ensure accessibility of the Council website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Email - clerk@toppesfield-pc.gov.uk

Phone - 07341 264219

Known Accessibility Issues

We are aware that some areas of the website may not be fully accessible. These may include:

- Some older PDF documents may not comply and be fully accessible to screen reader users.
- Some documents provided by third-party organisations may not meet accessibility standards.
- Certain embedded third-party content may not be fully accessible.
- Some older images may not contain alternative text descriptions.

- Certain online forms may present challenges for users relying solely on keyboard navigation or assistive technologies.

We are actively reviewing and improving these areas where reasonably practicable.

Technologies Used

The accessibility of this website relies on the following technologies:

- HTML
- CSS
- JavaScript

These technologies are used to ensure compatibility with modern browsers and assistive technologies. We cannot guarantee full compatibility with outdated browsers or older assistive software.

Feedback and Contact Information

We welcome feedback about the accessibility of this website.

If you experience difficulty accessing information, encounter an accessibility barrier, or require information in an alternative format, please contact us:

Email: clerk@toppesfield-pc.gov.uk

Telephone: 07341 264219

Postal Address: Toppesfield PC, The Village Hall, Church Lane, Toppesfield, Essex, CO9 4DR

When contacting us, please include:

- The page or document you were trying to access.
- A description of the issue.
- The assistive technology you were using (if applicable).

We aim to respond to accessibility enquiries within **10 working days**.

Reporting Accessibility Problems

We are continually working to improve accessibility. If you discover an issue that is not listed in this statement, please contact us using the details above.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Content Outside the Scope of the Regulations

The accessibility regulations do not require us to fix the following content:

- Pre-recorded audio and video published before 23 September 2020.
- Live audio and video broadcasts.
- Documents published before 23 September 2018 unless required for accessing a service.
- Archived content that is no longer updated and is not needed for active services.
- Third-party content that is not funded, developed or controlled by Toppesfield Parish Council.
- Maps where essential information is available in an accessible alternative format.

Disproportionate Burden

At present, we have not identified any accessibility issues that would constitute a disproportionate burden under the regulations.

Preparation of This Statement

This statement was prepared on **28/07/2026**.

The website was most recently tested on **28/07/2026** against WCAG 2.2 Level AA requirements.

Testing was carried out through a combination of automated accessibility testing tools and manual review of representative pages and key user journeys.

This Accessibility Statement has been published on the home page of Toppesfield Parish Council's website, www.toppesfield-pc.gov.uk